



- Applies to consumer website and retail partners
- Effective from 24 November 2021
- Fees may change with 14 days' notice

## RETAIL FEES

	Description	Fee
<b>Card purchase fee</b>	<p>When you buy a Bonfire Card through the consumer website</p> <p>Maximum order up to 40 cards</p> <ul style="list-style-type: none"> <li>• <b>Postage and Handling Fee</b> delivered to one location</li> <li>• <b>Online Credit Card Payment fee</b></li> </ul> <p><b>At a retail partner</b> *Credit Card payment fees may apply</p>	<p>\$4.50 per card</p> <p>\$3.25 per package</p> <p>2.75%</p> <p>RRP \$5.75per card</p>
<b>International transaction fee</b>	When you use your Bonfire Card for a foreign currency transaction.	3.5% of the New Zealand dollar amount for the transaction after its been converted
<b>Disputed transaction fee</b>	When you lodge a dispute for a transaction of \$50 or greater, and it is not upheld a fee will be applied on your card.	\$50.00 will be applied to your card per disputed transaction not upheld where the transaction exceeds a value of \$50.
<b>Customer Service Fee</b>	When the holder of the card calls our customer support team.	<p>\$0.30 per call to the automated phone service to check your balance.</p> <p>\$3.00 per call if you want to talk to a customer services member.</p>
<b>Manual Card Issuance Fee</b>	When we directly issue you a new Bonfire Card, instead of you purchasing one from our website or from a store.	<p>\$12.50 per card, domestic (NZ) courier.</p> <p>\$50 per card delivered internationally.</p>